



4<sup>th</sup> November 2024

Dear families,

I hope you have had a good half term break.

As you will be aware from previous communication we are gradually moving away from use of the Epraise app and are instead moving to use the Arbor Parent Portal and Arbor Parent App.

If you have not yet downloaded the Arbor Parent App, please do this as this will be used going forwards for much of our whole cohort communication.

Please find below a summary of information available to you on the Arbor Parent App:

- Attendance Data AM/PM summary and ability to download an attendance certificate.
- Behaviour Data - Total Behaviour points/incidents by year/term.
- Clubs / Activities Data - Coming soon...
- Timetable/Lesson Data - Lesson information for the day and full student timetable.
- Assessment Data - Coming soon...
- Exam Timetables - Schedule of exams at key times of the year.
- Student Details - Key contact information and other student details held on Arbor for your child with ability to request changes.
- Student Consents - Displays current consents

Please find a new page on our website which explains more details about the Arbor Parent App but also explains how to download and login to the App for the first time if you have not done this before. [Arbor](#)

Further to my communication at the start of term if you wish to contact the school regarding your child please do email the school rather than messaging on the Arbor App. An overview of key contacts and email addresses can be found here: [Nova Hreod Academy > Contact Nova](#)

Thank you very much for taking the time to read this letter.

Yours sincerely,

James Harding-Mbogo  
**Principal**

